



WebNos™ Governance Managing governance in a simple way

As part of maintaining the ready state of defibrillators in the community, and to ensure good governance, the ambulance services require notification of this ready state and also notification of any issues arising that may affect this ready state. Your defibrillator has to be ready and available 99.99% of the time. Other stakeholders also need regular governance reports, such as other emergency services, funders, insurance companies and BT.

With the large increase in numbers of defibrillators in the community, the CHT has introduced a standardised, and simplified, system of governance that can be undertaken by the community coordinator, and also where the ready state can be viewed by the respective ambulance service at any time. This is called WebNos™.

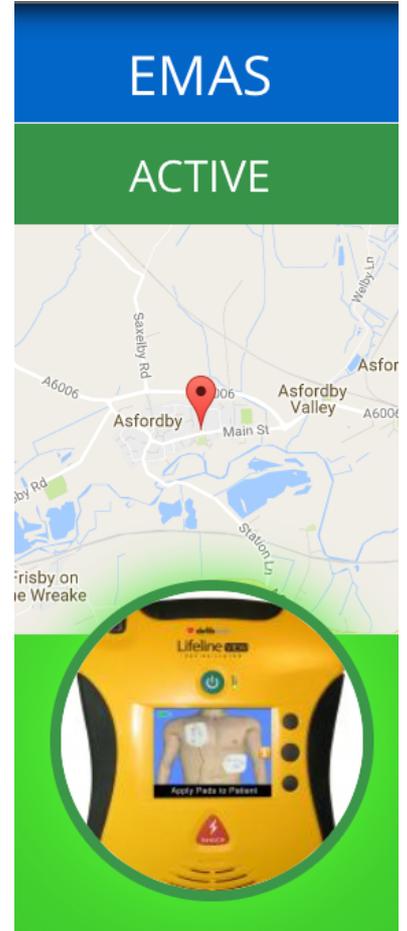
WebNos is automatically available for any CHT delivered or supported defibrillator location, but also other organisations can use it as well.

All defibrillator sites can be registered across the country with the responsible person identified for the routine maintenance and management of these. By using a simple check list approach, the ready state for defibrillator can be determined along with an audit trail of checks and issues. This therefore simplifies the routine management of the defibrillators, and also addresses the potential vicarious liability issues. It also prepares reports for the coroner in case of a death. WebNos supersedes any basic 'checking' system in place with a variety of suppliers, and addresses the different needs of different ambulance services and stakeholders.

The WebNos system is a national database of all community defibrillators along with the scheme coordinators and their respective ambulance service responder managers stored within. It also tracks all information relating to the defibrillator: key information, training records, maintenance issues, installation safety, in/out of service notifications, and investigation requests, and has a consumable re-supply feature. Users are notified when checks are required.

WebNos also tracks any telephone kiosks being used for defibrillators and makes this available to British Telecom for compliance purposes, and to track the electricity usage and granted permissions for access to the unmetered supply. It is also used for compliance by insurance companies.

This is a unique service offered by the Community Heartbeat Trust, the specialists in community based defibrillation.



Data protection - Note the data contained within WebNos is jointly owned by CHT and the community, and will not be exported or made available to anyone outside the stakeholders, CHT or the local community in question. CHT is registered under the Data Protection Act for holding this data, and it is our responsibility to ensure it is used for the purposes defined. WebNos is provided free as a charitable service to the UK ambulance services and other stakeholders for the purpose of monitoring defibrillator sites. Any data stored in WebNos may not be used by third party organisations without permission of CHT. All data, concepts, data formats, QR codes, WebNos and screen layouts are copyright to CHT and may not be copied nor reproduced in any way.

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TIME	REPORT TYPE	SITE	REPORTED STATUS	REPORTER
11 Aug 2016	Consumables replaced	Chippingham, Sheldon School, Harderhaish Lane, Wiltshire, SN14 6H (4438220)		Vickie Jodkow
11 Aug 2016	Consumables replaced	Melkham, Assembly Hall, Market Place, Wiltshire, SN12 6ES (78C)		Vickie Jodkow
11 Aug 2016	Consumables replaced	Maldenhead Rugby Football Club, Braywick Park, Braywick Road, Berkshire, SL6 1BN (G143C057)		Vickie Jodkow
11 Aug 2016	Site check	Shillingford St George Village Hall, Manstree Road, Devon, EX2 9QW (D0000018695)	Active	Louise Serby-Heard
11 Aug 2016	Site check	Wetherley, The Blue Lion Pub, Church Road, Leicestershire, CV9 3NA (445954)	Active	Brian Conway
11 Aug 2016	Site check	Gaddeby Tel Box, Main Street, Park Hill, Leicestershire, LE7 4WA (445951)	Active	Sarah and Paul McWilliam
11 Aug 2016	Site check	Keyworth, Inspire Financial Solutions Ltd, 5 Market Square, Leicestershire, DE74 2EE (4459515)	Active	Lindsay Richardson
11 Aug 2016	Site check	Keyworth Village Hall, Nottingham Road, Leicestershire, DE74 2FH (512952)	Active	Lindsay Richardson
11 Aug 2016	Site check	Thrusington Telephone Box, Village Green, Leicestershire, LE7 4JH (436005)	Active	George Rutherford
11 Aug 2016	Site check	Ashbourne, The Pavilion, Cokayne Avenue, Derbyshire, DE5 1EJ (400037291)	Active	Ann Smith
11 Aug 2016	Site check	Ashbourne, The Bowling Green Public House, 2 North Avenue, Derbyshire, DE5 1GZ (400037213)	Active	Ann Smith
11 Aug 2016	Site check	Ashbourne, Preston's Garage, Derby Road, Derbyshire, DE5 1LZ (4435853)	Active	Ann Smith
11 Aug 2016	Site check	Ashbourne, Ex Servicemens Club, 13 Market Place, Derbyshire, DE5 1EU (5109364)	Active	Ann Smith
11 Aug 2016	Site check	Ashbourne, David Neils Hardware, 12 Compton Street, Derbyshire, DE5 1DA (4435869)	Active	Ann Smith
11 Aug 2016	Defibrillator deployed	Ashbourne, David Neils Hardware, 12 Compton Street, Derbyshire, DE5 1DA (4435869)	Inactive	Ann Smith
11 Aug 2016	Site check	Ashbourne, Bettys Sewing Box, Cokayne Avenue, Derbyshire, DE5 1EJ (400036745)	Active	Ann Smith
11 Aug 2016	Site check	Ashbourne Physiotherapy & Sports Injury Clinic, 1 Spine House, Derbyshire, DE5 1DG (G1M2A295)	Active	Ann Smith
11 Aug 2016	Site check	Burrough on the Hill, Entrance Foyer to Burrough Court Conference Centre, Leicestershire, LE14 2QS (400046473)	Active	Tracey Horsey
11 Aug 2016	Site check	Barrow Upon Soar Parish Council Office, 12 High Street, Leicestershire, LE12 8PF (400012239)	Active	Lesley Bell
11 Aug 2016	Site check	BFR, Sandy Co-op, Kestrel Way, Fallowfield, Bedfordshire, SG19 2TG (M0000009059)	Active	Anne Elliot-Flockhart
11 Aug 2016	Site check	BFR, Chase Barber Floor Office & Store, 8-10 High Street, Bedfordshire, MK44 3LB (M0000000849)	Active	Anne Page
11 Aug 2016	Site check	Bath, Rose Cottage, Twerton, Somerset, BA3 1DB (D0000005847)	Active	Janine Bond
11 Aug 2016	Site check	BFR, Toddington Fire Station, Dunstable Road, Bedfordshire, LU5 6DN (4419791)	Active	Mark Middleton
11 Aug 2016	Site check	BFR, Amphill, Tollet Block, Church Street Car Park, Bedfordshire, MK45 2UJ (M00000008978)	Active	Anna Bunney



Features of WebNos 2.

1. Initial installation records, compliance and equipment manifest
2. Weekly, Monthly, Annual checks in line with DoH and MHRA recommendations
3. Checks to record usage of the defibrillator, reporting out of action and back in action details.
4. Reporting to the Resuscitation Council on rescue details
5. Training records
6. Equipment consumable resupply and/or replacements
7. Statutory notifications, investigations and outcomes
8. Coroner reports; ambulance service reports; stakeholder reports; insurance reports; CQC
9. A full history of the equipment, its usage, changes to the configuration, battery and electrode replacement dates, and other required audit information.
10. Mapping of defibrillator locations nationally
11. Telephone kiosk, insurance and other special interest groups monitoring
12. Shared data across all stakeholders, along with copies of policies and procedures.

Resuscitation Council (UK) April 2015 - legal aspects of AED usage :

"The general principles of liability would suggest that if it is used or provided in a negligent fashion there may be liability. Therefore, it could be argued that it would be negligent if the village post office, for example, purchased an AED and encouraged villagers to use it without providing training. In general, there are two means by which the risk of personal liability may be minimised. The first is by good practice, and the second is by taking out adequate indemnity insurance. Good practice in this context means following the guidelines recommended by authoritative bodies such as the Resuscitation Council (UK), both in the teaching and in the practice of resuscitation techniques. Training should be up to date and recommendations about re-training and refresher courses should be followed. Equipment must be of a type recommended for the procedure for which it is used, and must be well maintained in accordance with the manufacturers' recommendations".

UK DEPARTMENT OF HEALTH requirements for medical devices April 2014:

"Good record keeping is essential for the safe management of medical devices. All the aspects of medical device management ... require some degree of record keeping. The records should be maintained within one system wherever possible." "Accurate and complete copies of records in paper or electronic form are required to be made available for future inspection, review and copying e.g. for CQC, internal audits, traceability, investigations."

MHRA guide to defibrillators April 2012 :

"Up-to-date records of location, service and maintenance should be kept for all medical devices (AEDs)"

American Heart Association guidelines 2014:

"It is important to do a weekly or monthly visual inspection of the AEDs to ensure they are in working order - the program coordinator or another designated person can do the inspections. This person develops a written checklist to assess the readiness of the AEDs and supplies. A checklist supplements regularly scheduled, more detailed inspections recommended by the manufacturer."



WebNos is the UK's most comprehensive management tool for keeping track of all aspects of Governance for defibrillators. The system not only allows regular checks to be maintained, but also allows for a complete and holistic record of the device to be made available to the Coroner in the event of a death.

The WebNos service is free to all clients of the Community Heartbeat Trust
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For more information please contact the Charity.

